

DISTANCE SALES CONTRACT (OFFER AGREEMENT)

Effective Date: 10.11.2024

This document constitutes a binding offer to conclude a service agreement in accordance with the Turkish Regulation on Distance Contracts (Mesafeli Sözleşmeler Yönetmeliği), issued under the Law on Consumer Protection №6502.

Service Provider:

KEYSTUDY GLOBAL DANIŞMANLIK LİMİTED ŞİRKETİ

Address: HAMIDIYE MAH. CENDERE CAD. T 3 BLOK NO: 103/2 İÇ KAPI NO:2
KAĞITHANE/İSTANBUL

Tax ID: 5482447208

E-mail: info@key.study

Phone: +905053517717

1. Subject of the Contract

This Contract governs the conditions under which the Service Provider grants the Customer access to a digital product and/or provides consulting services in the field of international education, via an online platform. The service includes, but is not limited to, webinars, digital presentations, consulting sessions, and related materials (collectively, the “Service”).

2. Definitions

- **Customer (Client):** The natural or legal person accepting this offer by completing the purchase via the website or electronic form.
- **Service:** Provision of access to a scheduled webinar, downloadable content, or real-time consulting session on educational guidance, study planning, or admissions support.
- **Distance Contract:** A service contract concluded between the Service Provider and Customer without physical presence, using electronic communication.

3. Acceptance of the Contract

By confirming payment and ticking the “I accept the terms” checkbox, the Customer acknowledges having read, understood, and accepted all terms herein. This agreement enters into force upon receipt of payment by the Service Provider.

4. Service Delivery

The Service shall be delivered on the date and time specified in the service description on the website or electronic invitation. Access details (e.g., link, password, platform information) will be provided via email or other digital means after payment confirmation.

5. Price and Payment

Service prices are listed on the website and include all applicable taxes. Payments must be made through the designated payment systems before the service is rendered. No access will be granted until payment is received in full.

6. Right of Withdrawal

Pursuant to Article 15 of the Distance Contracts Regulation, the Customer acknowledges and agrees to waive the right of withdrawal, as the service involves access to digital content and/or personalized consulting delivered electronically with immediate performance.

Note: If the Customer cancels the purchase before the service delivery begins, a full or partial refund may be granted at the sole discretion of the Service Provider, depending on administrative costs.

7. Cancellation and Rescheduling

The Service Provider reserves the right to reschedule the service due to force majeure or technical difficulties. The Customer will be notified in advance, and an alternative date or full refund will be offered.

Customer-initiated cancellations must be requested in writing no later than 48 hours before the scheduled service time. Late cancellations are non-refundable.

8. Customer Obligations

The Customer shall:

- Provide accurate contact information;
- Ensure technical readiness to access the online service (internet, software, etc.);
- Not record, reproduce, or distribute the content without written permission.

9. Limitation of Liability

The Service Provider shall not be liable for indirect or incidental damages resulting from delays, technical failures, or misuse of the service. Liability is limited to the amount paid by the Customer for the specific service.

10. Personal Data Protection

The Service Provider processes personal data in accordance with the Law No. 6698 on the Protection of Personal Data (KVKK). Full information is available in the Privacy Policy posted on the website.

11. Governing Law and Jurisdiction

This contract shall be governed by the laws of the Republic of Turkey. Any disputes arising under this contract shall be subject to the jurisdiction of Istanbul Consumer Arbitration Boards or Istanbul Consumer Courts, as applicable.

12. Final Provisions

This contract is stored electronically and is available upon request. The English version is provided for convenience; in case of legal interpretation, the Turkish version shall prevail.